



The 2019 General Meeting and PIESA-IERE South Africa Forum
October 28-31, 2019

The Impact of the 4IR on the electricity distribution utility business

Vally Padayachee
Executive Officer, PIESA
South Africa

Keywords:

Abstract

The revenue model on which utility businesses are based on is under threat from the shifting industry norms. The 4th industrial revolution is underway and already utilities are witness to digitalisation, decarbonisation and decentralisation – all affecting their traditional strategies. Now the Big Question is: What must utilities do to safeguard their relevance in the water and power market?